



Immunity for your entire Health  
Care Business Operations!

**VISION**

Enabling Health Care professionals to efficiently manage  
their patients and healthcare operations!

Let's build an आत्मनिर्भर Bharat, together.

Made in India  for the World



# AGENDA

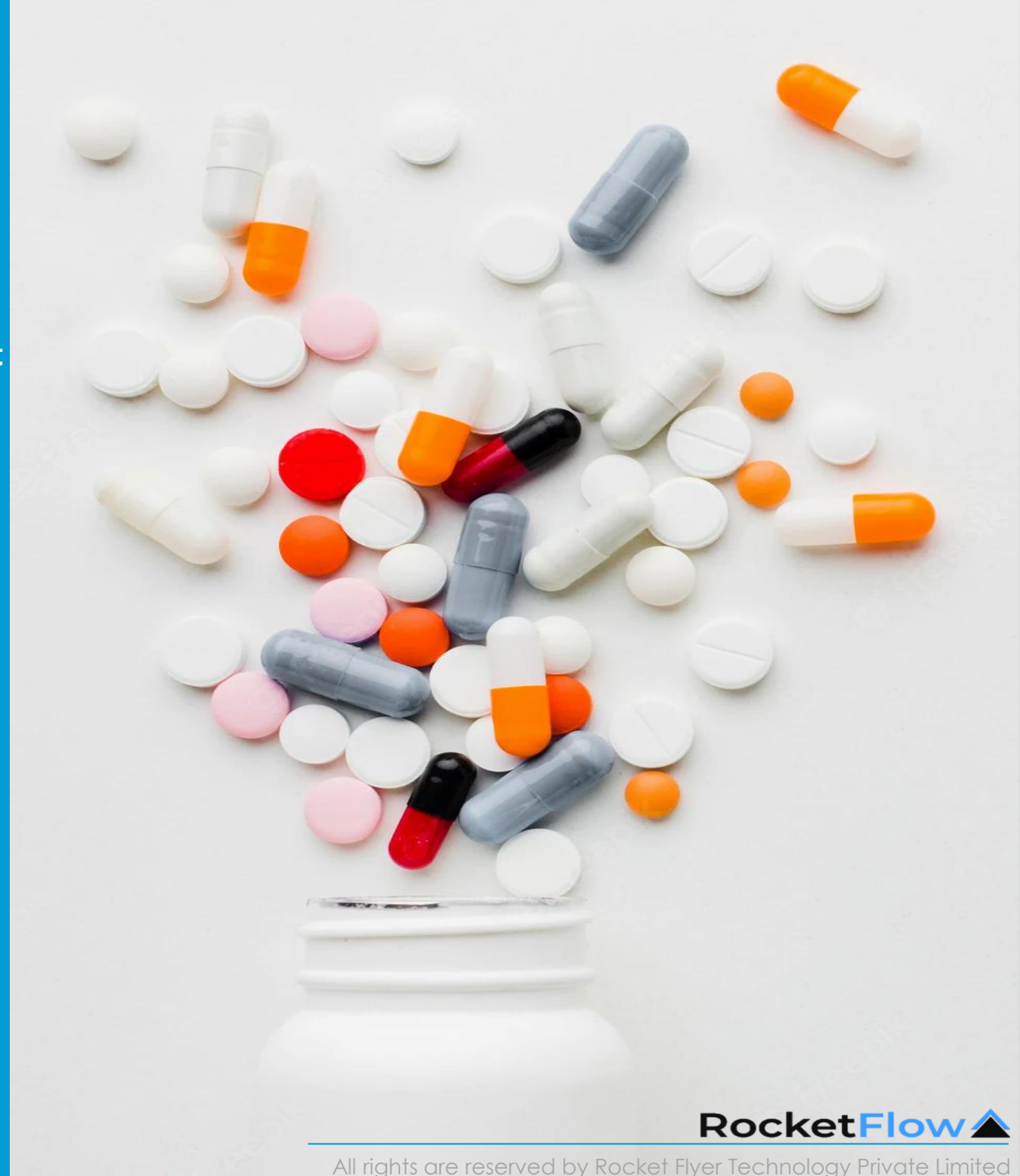
- Problem Statement
- Platform Offerings
- How **RocketFlow** works?
- Automation behind **RocketFlow**
- Integration Possibilities
- Features
- Use Cases
- Feedback and Queries



**RocketFlow** 

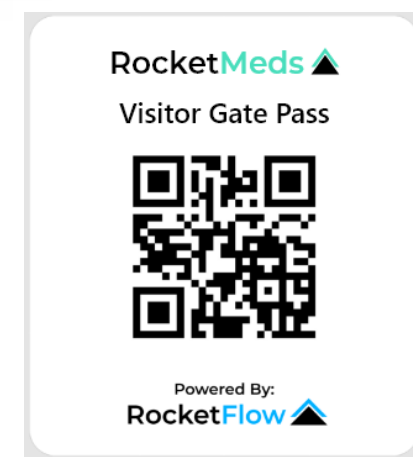
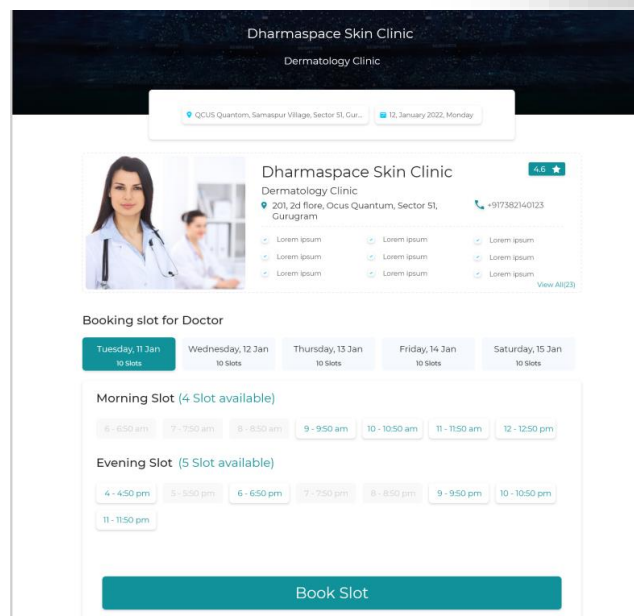
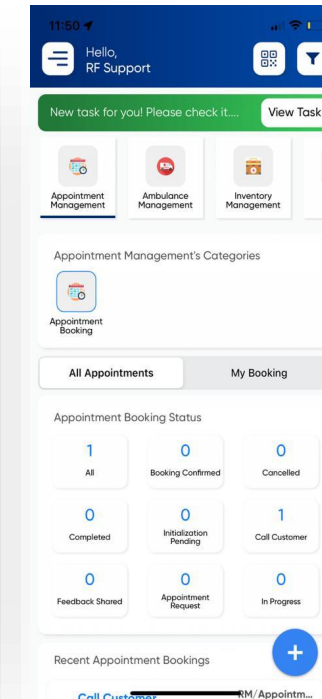
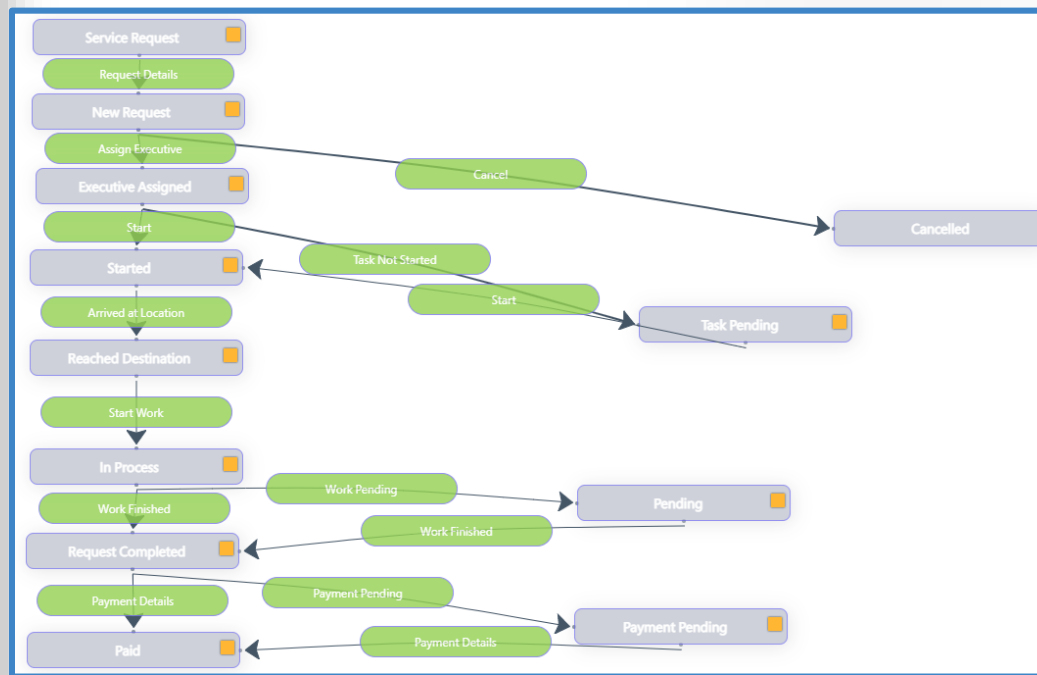
# Why Choose RocketFlow ?

- Appointment Management Software
- Assets Management & Utilization
- Inbuilt Inventory Management with Batch & Expiry Management
- Admin/Self booking for Pathlabs and various tests
- Patient Management with Admissions and DMS
- Visitor management with Auto Alerts
- Geofencing based Attendance
- Roaster management for Employees
- Over Time Alerts & Analysis
- Database Management For Clients & Employees
- Payroll Management
- Tracking – Marketing and Sales Team
- Fleet Management
- Web Based Admin Portal & Mobile App



# Platform Offerings

- RocketFlow Integrated Service Listing Business Website
- RocketFlow Admin Control Panel
- RocketFlow Mobile App - For Admin & Employee
- Service Category Workflows & Dashboard
- Employee/Partner Assignment (Auto & Manual)
- Customer & Admin Notification For Service Request
- Custom Form For Task Execution & Records
- Inventory Management
- Request Invoice / Receipts
- Employee Attendance & Leave
- Business Reports



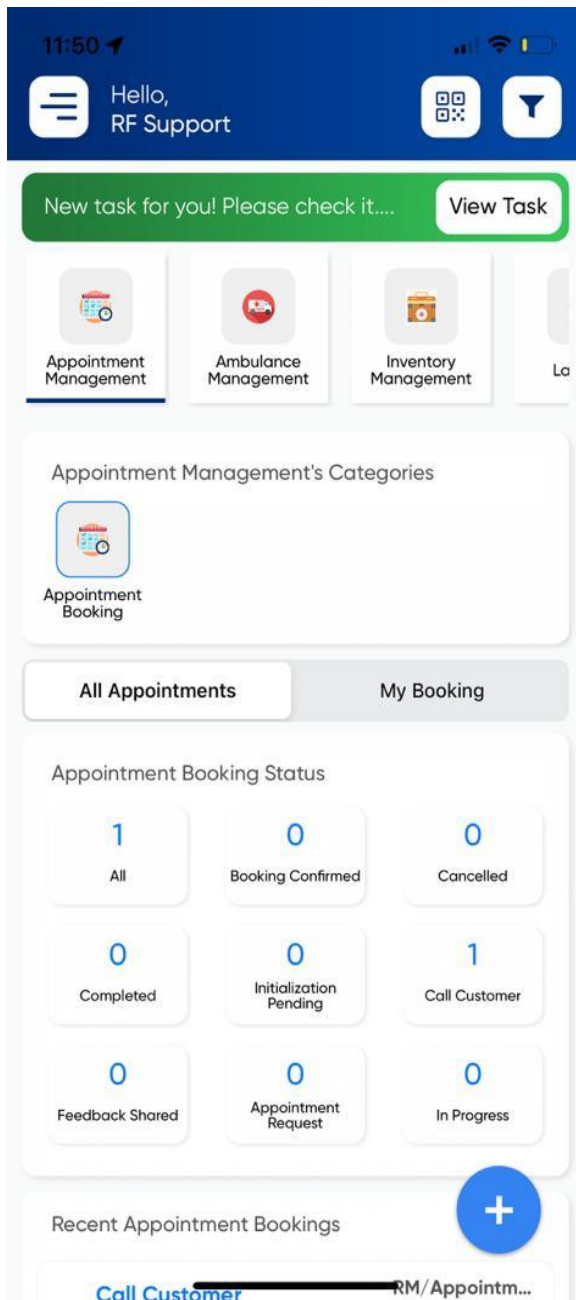


# How RocketFlow Can Help Your Business?

Let us show you next, how RocketFlow platform can help your business be distinctive from your competitors!

- ❑ Business Query Automation
- ❑ Transparency in business activities
- ❑ Optimize operations efficiency
- ❑ Enhance customer experience
- ❑ Real time monitoring - Actions, SR Status & Users
- ❑ Reduce efforts, save time & improve SLA's





**Next few slides gives you a complete overview of what RocketFlow as a platform do and has to offer for your business..**

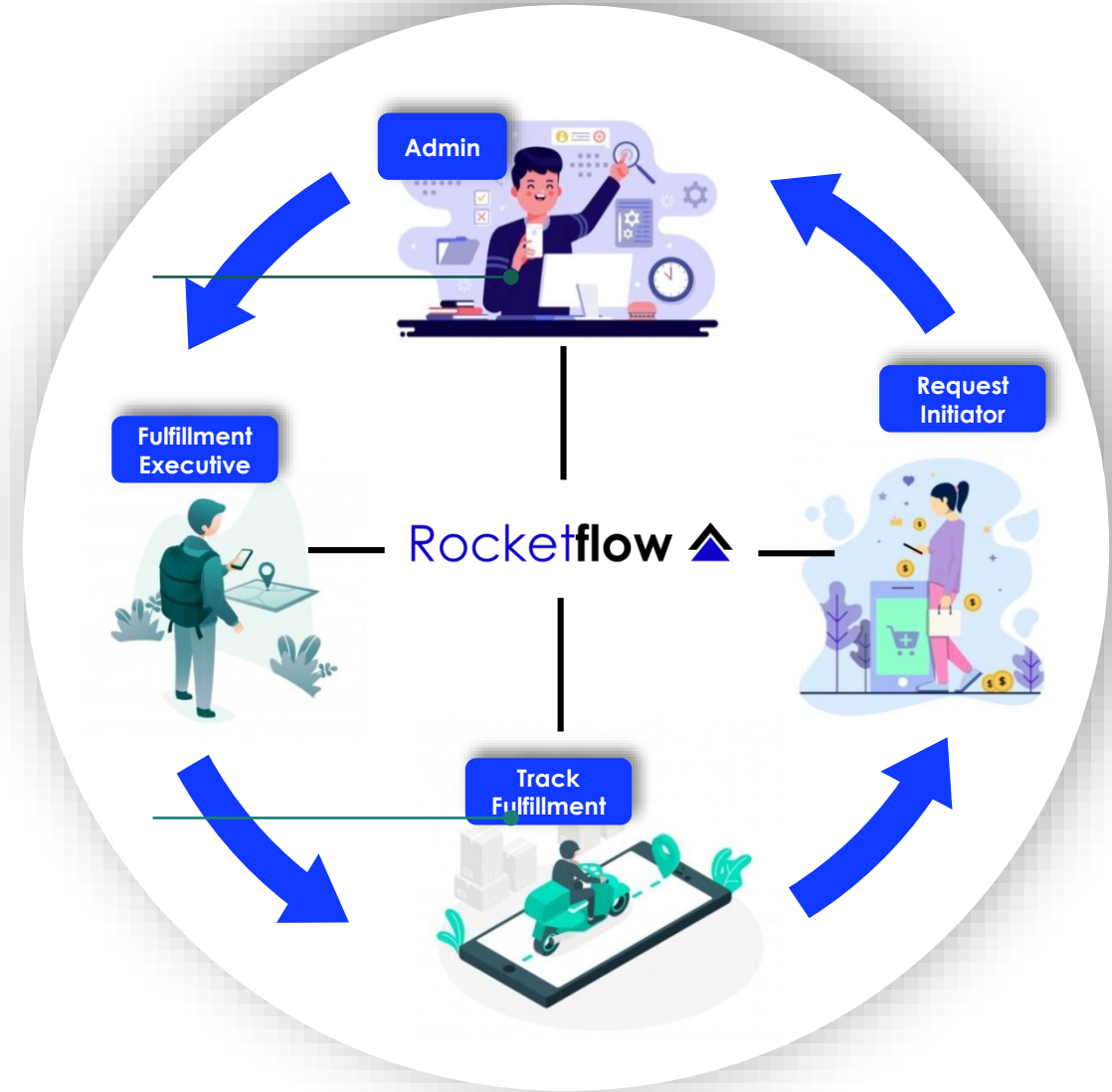
**RocketFlow** 

# What is RocketFlow?

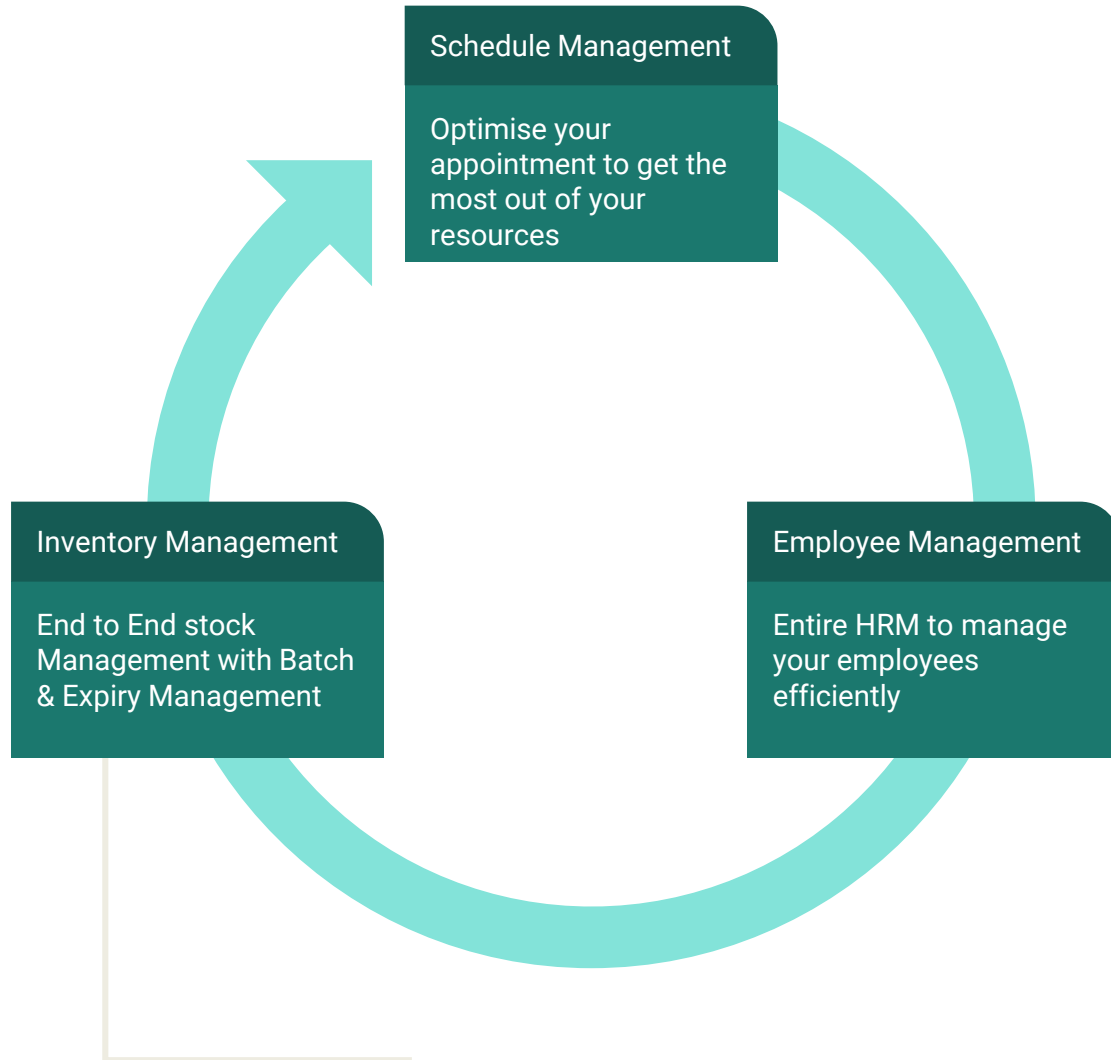
RocketFlow is an innovative business process management platform to help you GO DIGITAL.

You get a website instantly created. Allows you to capture data through mobile app at different stages of your business, lets your customer and team perform business operations in real time ensuring transparency and efficiency.

- ❑ RocketFlow platform comes up with mobile app, mobile website and admin web panel for all the business actors to perform their tasks in real time
- ❑ Create, Control, Track and Manage your business process with a Single App With Multiple Personas for different user types.



# Health Care Operations Digitisation



## RocketMeds Process & Features

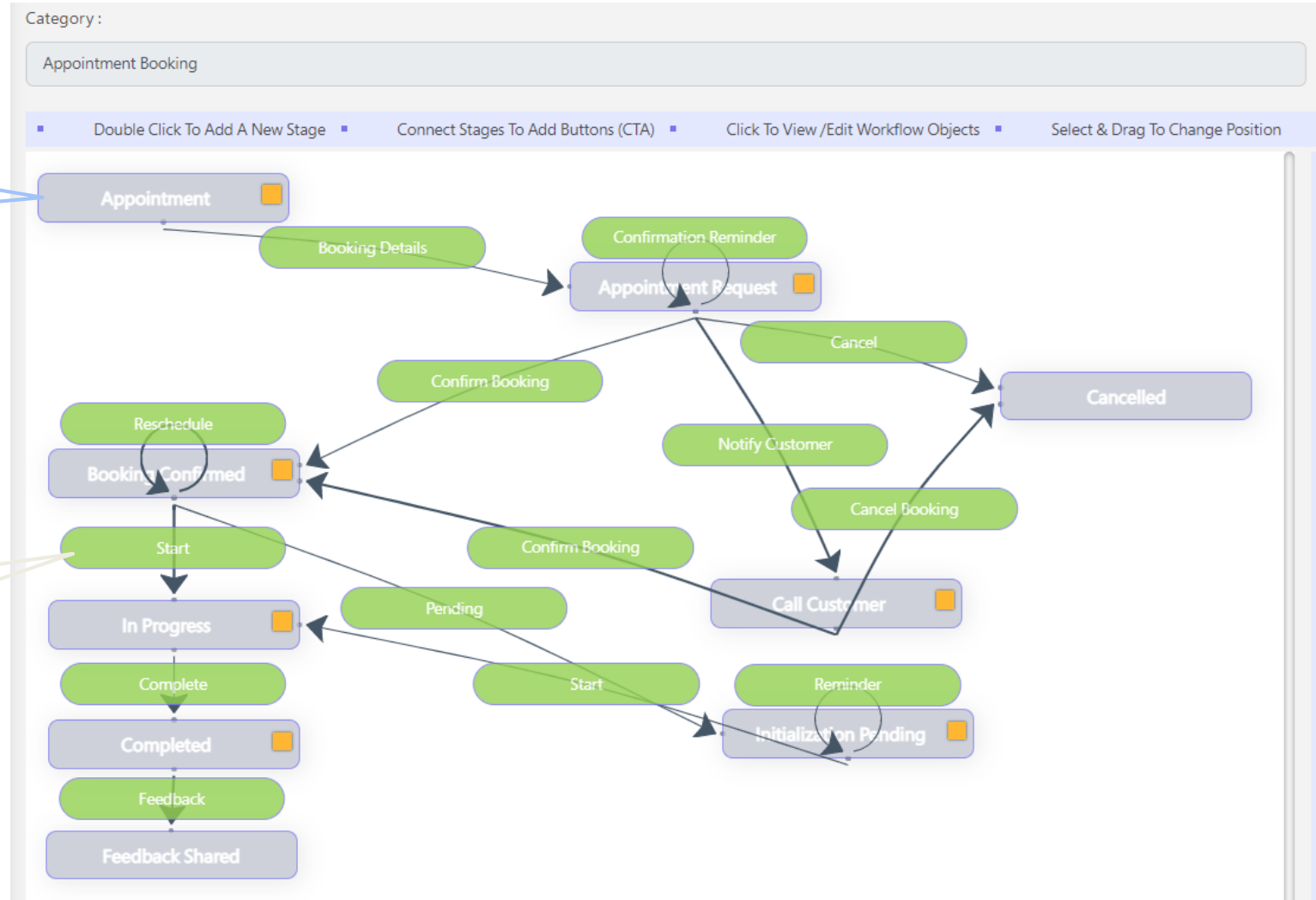
- ❑ Schedule Management Optimisation
- ❑ Service & Complaints Management
- ❑ Inventory - Procurement & Consumption
- ❑ Patient & Visitor CRM
- ❑ QR/Barcode Tagging With Inventory & Task
- ❑ Employee Assignment & Tracking
- ❑ Payment Integration
- ❑ Website Integration
- ❑ Assets Management
- ❑ Reports (Task, Inventory, Employee & Other custom reports)
- ❑ Employee Management - HRM



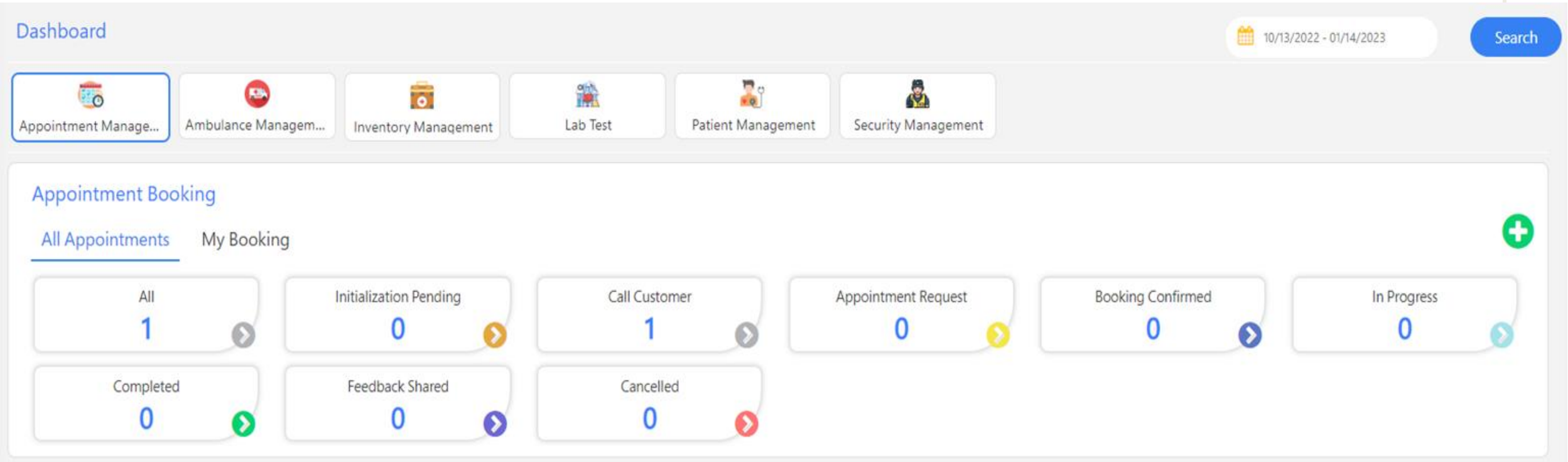
# Process Workflow Creation In RocketFlow (No Code Solution)

Custom Business  
Workflow Stages

Custom Workflow  
CTA's / Actions



# Appointment Management Process (Sample SOP)



# Create Forms Based on data inputs you want to capture

Dynamic Form

Category Type

TASK

Select Category

Patient Visitor

Enter Form Name

Visitor Details

Init Form

Is NestedForm?

Disallow Form Auto Populate ?

Select Widget

TEXT

Enter Title

Visitor Name

Order No

0

Is ReadOnly ?

Is Required ?

×

Advance Settings

Select Widget

NUMBER

Enter Title

Visitor Number

Order No

0

Is ReadOnly ?

Is Required ?

×

Advance Settings

Select Widget

DROPDOWN

Enter Title

Relation

Order No

0

Is ReadOnly ?

Is Required ?

×

Edit Options

Select Widget

CAMERA

Enter Title

Visitor Image

Order No

0

Is ReadOnly ?

Is Required ?

×

Activate Windows

Go to Settings to activate Windows

Advance Settings

# Task Details - CTA's, Action Timeline & Details (All In One Window)

Task ID  
RM/Appointment/1

Category Name  
Appointment Booking

Created At  
09-01-2023 17:52

Created By  
Sudhir

Last Updated At  
09-01-2023 19:37

Call Customer

Appointment

Initialization Pending

Call Customer

Appointment Request

Booking Confirmed

In Progress

Completed

Feedback Shared

Task Details

Kanban

Form

Comments

Payment

Task Receipt

Created By

Sudhir

9791158862

deepak@rocketflyer.in

Patient

RF Patient

9090909090

patient@rf.in

Select Department

Address: Ocus Quantum, Sector 51, Gurugram, Haryana, India

Hubs: Orthopedics

Cites: RocketHealth Gurugram

State: Haryana

Regions :RocketHealth India

Schedule

Start Time : 10-01-2023 10:30

End Time : 10-01-2023 11:30

Remarks:

RM/Appointment/1

Required Actions

Recent Action

09-01-2023 19:37

Notify Customer

By System

09-01-2023 19:37

Notify Customer

By System

09-01-2023 19:22

Confirmation Reminder

By System

09-01-2023 19:07

# Users

- ❑ Manage Customers & Business Hierarchy Roles
- ❑ Task/Process Level Access & Authorizations
- ❑ Attendance (Geo) & Leave - Mobile App
- ❑ Payment Transactions & History
- ❑ User Based Inventory Mapping
- ❑ Tracking
- ❑ Wallet

Employee

User Roles

All

Super Admin

Doctor

Supervisor

Medical Assistant

Ambulance Driver

Receptionist

All (3)

Active (3)

Inactive (0)

Name	Email	Mobile	Role	Status	Actions
RF Support	support@rocketflyer.in	9111288318	Super Admin	ACTIVE	
Rajesh Sharma	N/A	7053150558	Super Admin	ACTIVE	
Sudhir	deepak@rocketflyer.in	9791158862	Super Admin	ACTIVE	

Show Entries :  Showing 1 to 3 of 3 Previous Next

Update User » RF Patient

Basic Info

Personal Details

First Name\*

RF Patient

Last Name

Mobile

9090909090

Email

patient@rf.in

Select Profile Image

Add Image

Additional Details

Address

Test Address

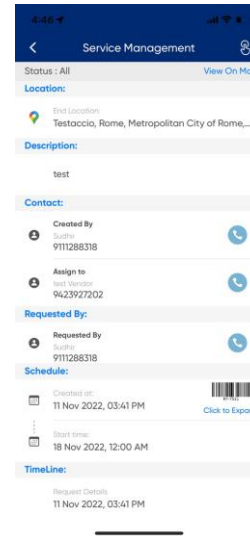
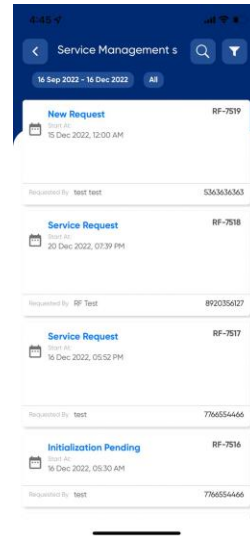
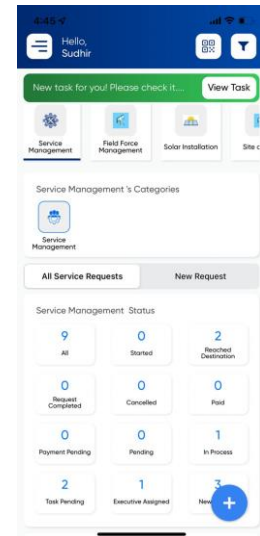
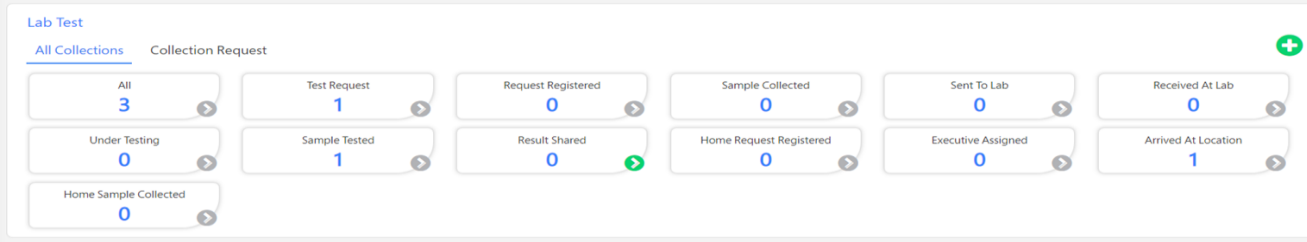
Status

Status ☒ ACTIVE



# Process Management

- ❑ Project & Process Builder
- ❑ Custom Business Workflow Configurations (No Code Solution)
- ❑ Custom Task & CTA Forms (30+ Functions & Numerous Actions)
- ❑ Detailed Task View - Action Timelines, Kanban & Form Viewer
- ❑ Custom Invoice, Challan or Task Receipts
- ❑ Web Integrations - Webhooks, Webforms, GST, E-way Bill & Other Service Providers
- ❑ SLA & Time Dependent Notifications/Alerts




All Service Requests    New Request

Stages	Stage Name	Task ID	Created At	Created By	Preferred Date & Time	Prospect	Last Updated At
ALL	New Request	RF-7519	15-12-2022 19:42	Sudhir	15-12-2022 00:00	test test	15-12-2022 19:42
New Request	Service Request	RF-7518	15-12-2022 19:39	Sudhir	20-12-2022 19:39	RF Test	01-01-1970 05:30
Executive Assigned	Service Request	RF-7517	15-12-2022 17:51	Sudhir	16-12-2022 17:52	test	01-01-1970 05:30
Started	Initialization Pending	RF-7516	15-12-2022 17:29	Sudhir	16-12-2022 05:30	test	15-12-2022 17:30
Reached Destination	Initialization Pending	RF-7515	15-12-2022 17:07	Sudhir	16-12-2022 00:00	test	15-12-2022 17:09
In Process	In Process	RF-7521	11-11-2022 15:41	Sudhir	18-11-2022 00:00	Sudhir	11-11-2022 15:42
Request Completed	New Request	RF-850	30-09-2022 15:48	Praveen Tyagi	N/A	Praveen Tyagi	30-09-2022 15:48
Pending	Reached Destination	RF-636	23-09-2022 15:58	Aishwarya Ware	N/A	Aishwarya Ware	23-09-2022 15:59
Cancelled	Executive Assigned	RF-635	23-09-2022 15:56	Aishwarya Ware	N/A	Aishwarya Ware	23-09-2022 15:56
Task Pending	Reached Destination	RF-634	23-09-2022 15:51	Aishwarya Ware	N/A	Aishwarya Ware	23-09-2022 15:54
Paid							
Payment Pending							




# Inventory & Stock

- ❑ Digital Inventory Catalogue - Multi-Flavour/Level, Geography Based, User Mapped & Custom Listing Features With SKU & FIFO Configurations
- ❑ Stock Management - Event Based Stock History, Dynamic Pricing.
- ❑ Task Creation & Execution Level Mapping with Approval Process
- ❑ Barcode / QR Mapping
- ❑ (BOM) Bill of Materials Configuration


Test






Sugar Test

 Active


>






Covid Test

 Active


>






Urine Test

 Active

>



Blood Test

 Active

>

Products Stock








 Liquid  Capsules  Tablets  Ayurvedic  Injections  Inhaler

Image	Product Name	UPC Number	Category	MRP	MSP	Unit Quantity	Stock Quantity	Action
	OTC Medicines	12345	Liquid	100.0	110.0	1.0 Pieces	10	<div>+IN</div> <div>-OUT</div>

Show Entries :  Showing 1 to 1 out of 1

Dashboard

Stock History


Select Date

01/04/2023 - 01/11/2023

Stock Event

All

Search



+IN

112 PCS INR 11200.0

-OUT

0 PCS INR 0.0

Med Name	Date	Time	Event	Quantity	Price	Selling Price	MRP	Transaction Id	Expiry Date	Opening	Closing
OTC Medicines	11-01-2023	11:39	IN	10	100.0	100.0	110.0	--	26-01-2023	0	10
OTC Medicines	10-01-2023	05:00	Expired	2	100.0	100.0	110.0	--	N/A	2	0
OTC Medicines	09-01-2023	17:56	IN	2	100.0	100.0	110.0	Meds/Procure/1	N/A	0	2
OTC Medicines	09-01-2023	05:00	Expired	100	100.0	100.0	110.0	--	N/A	100	0
OTC Medicines	08-01-2023	16:35	IN	100	100.0	100.0	110.0	--	28-02-2023	0	100

## Bulk Users Upload

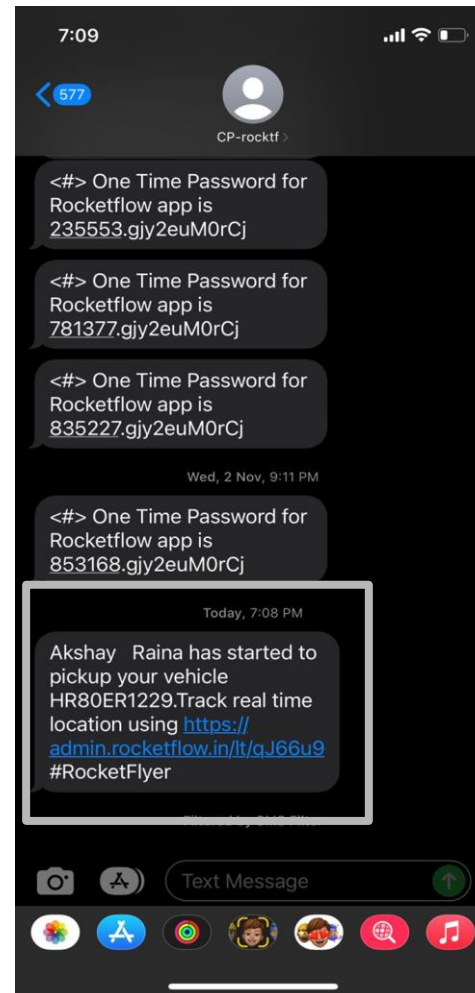
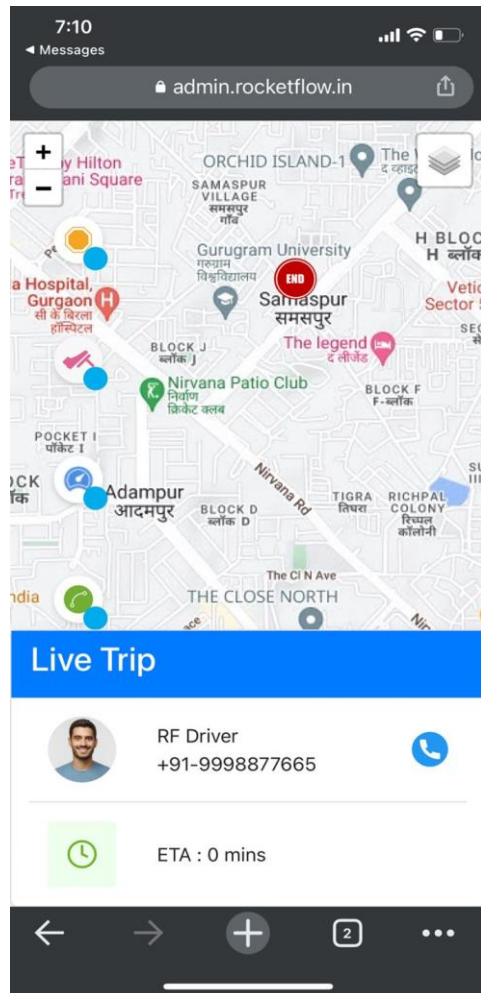
Select Role\*

Super Admin

Select Teams\*

Product Team

Download Template



# Other features

- Account Dashboard - Real Time Task, User & Hubs Monitoring - Web Admin & App
- Utilities - Bulk User, Task & Inventory (Update & Cloning)
- Task Config - Sub Task, Scheduler, Referencing & Expiry
- Notifications - App Push, SMS, Email & Admin Alerts
- Customized Task & CTA Based Reports
- Additional Customizations & Lot More..

# Reporting & Analysis

- ❑ Inventory & User Utilization Report
- ❑ Attendance Report to analyze employee working patterns and utilization
- ❑ Task SLA Reports to give a in depth understanding about task execution and bottlenecks stages within the process
- ❑ Task Details Report, helps in analyzing the data captured during various stages and how improvement in data collection can be made.

	A	B	C		D		E		F		G		H		I		J		K		L		M		N		O	
	User Name	Mobile	Total Working Days	Present	Absent	No. Of Leaves	Half Day	Attendance From 01-Nov-2022	Total Payable Days	Percentage	Salary	Total Payable	Region	State	City	Hub												
3	SACHIN KUMAR	✓	30	23	7	0	0	23	76.67	0	0	0	NA	NA	NA	NA												
4	MO SAHABAN	✓	30	20	10	0	0	20	66.67	0	0	0	NA	NA	NA	NA												
5	MOHD SHAHEDEE	✓	29	6	23	0	0	6	20.69	0	0	0	NA	NA	NA	NA												
6	Santosh Kumar	✓	29	3	26	0	1	2	6.9	0	0	0	NA	NA	NA	NA												
7	SHIVAM RAI	✓	30	20	10	0	0	20	66.67	0	0	0	NA	NA	NA	NA												
8	JAVED	✓	30	20	10	0	0	20	66.67	0	0	0	NA	NA	NA	NA												
9	PRABEEN KUMAR	✓	30	21	9	0	0	21	70.0	0	0	0	North India	Delhi	New Delhi	Janakpuri												
10	EHTESHAM KHAN	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
11	MO SHAHD	✓	29	3	26	0	0	3	10.34	0	0	0	North India	Uttar Pradesh	Noida	Tech Mahindra												
12	MONU KUMAR	✓	30	19	11	0	0	19	63.33	0	0	0	North India	Haryana	Gurgaon	Udyog Vihar												
13	RAKESH BHARTI	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
14	QJAHAR SAGAT	✓	30	23	7	0	0	23	76.67	0	0	0	NA	NA	NA	NA												
15	Anun Sapra Induria	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
16	Sanjay Malhotra	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
17	SAHINWAZ	✓	29	22	7	0	1	21	72.41	0	0	0	NA	NA	NA	NA												
18	FALJAN SARI	✓	30	19	12	0	0	19	63.0	0	0	0	North India	Delhi	New Delhi	Janakpuri office												
19	TALUSEEB AHMAD	✓	30	21	9	0	0	21	70.0	0	0	0	NA	NA	NA	NA												
20	BALJIT SINGH	✓	30	24	6	0	0	24	80.0	0	0	0	NA	NA	NA	NA												
21	AFAK SAIFI	✓	29	3	26	0	0	3	10.34	0	0	0	NA	NA	NA	NA												
22	INDERAJEET KUM	✓	29	14	15	0	0	14	48.28	0	0	0	NA	NA	NA	NA												
23	MUKESH KUMAR	✓	29	6	23	0	0	6	20.69	0	0	0	NA	NA	NA	NA												
24	Rajesh Sharma	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
25	MOHD KASIF	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
26	JITENDRA KUMAR	✓	31	26	5	0	1	25	80.65	0	0	0	NA	NA	NA	NA												
27	Vishal Pandhal	✓	7	5	2	0	1	4	57.14	0	0	0	NA	NA	NA	NA												
28	VJESH KUMAR	✓	29	2	27	0	0	2	6.9	0	0	0	North India	Delhi	New Delhi	Chhatar Pur Farm												
29	MUKESH KUMAR	✓	31	26	5	0	1	25	80.65	0	0	0	NA	NA	NA	NA												
30	RAKESH	✓	30	23	7	0	0	23	76.67	0	0	0	NA	NA	NA	NA												
31	MEHTUNJAY KUSH	✓	30	22	8	0	0	22	73.33	0	0	0	NA	NA	NA	NA												
32	JITENDER	✓	29	10	19	0	0	10	34.48	0	0	0	India	Uttar Pradesh	Noida	Sector 60												
33	MANOJ KUMAR	✓	29	14	15	0	0	14	48.28	0	0	0	NA	NA	NA	NA												
34	HASEEB AHMAD	✓	30	21	9	0	0	21	70.0	0	0	0	NA	NA	NA	NA												
35	SARDUJ KUMAR	✓	30	19	11	0	0	19	63.0	0	0	0	NA	NA	NA	NA												
36	JITENDRA PRATA	✓	29	13	16	0	0	13	44.83	0	0	0	NA	NA	NA	NA												
37	ANUP KUMAR PRI	✓	29	4	25	0	0	4	13.79	0	0	0	North India	Haryana	Gurgaon	Carrier Air-conditioning And Registration Ltd												
38	Redshel	✓	29	0	29	0	0	0	0	0	0	0	NA	NA	NA	NA												
39	VIAJY KUMAR	✓	30	20	10	0	0	20	66.67	0	0	0	NA	NA	NA	NA												
40	RAHUL KUMAR	✓	30	20	10	0	0	20	66.67	0	0	0	NA	NA	NA	NA												
41	Praveen PF	✓	17	2	15	0	1	1	5.88	0	0	0	NA	NA	NA	NA												

# Let's plan a live demonstration!!



**Trust that what we showed you is just a tip of the iceberg!!!!**

There's so much more that RocketMeds can do for your business & what it takes to know that is a live demonstration that we can conduct next for you to make you understand our product capabilities, discuss your requirement & furnish you with what is expected.

It's Time To Change, It's Time To Become Digital - RocketFlyer Team.



# Other Benefits

## To Manage Internal Operations



- Manage Employees
- Manage Attendance
- Manage Leaves



- Manage Reimbursement
- Manage Payout For Ad-hoc Requests



- Track Live Location of Employees
- Track Driving Behavior
- Get Audit Alerts



- Track Performance
- View Employee Ratings
- Get Employee Report

## To Manage External Operations



- Define & Manage Business Processes
- Manage Operations Around Any Business Process



- Manage Customers
- Manage Orders/Bookings/Service Requests



- Create Tasks For Fulfillment
- Allocate Tasks To Respective Employees
- Monitor Real Time Progress Of Tasks
- Track Real Time Movement of Employees



- Manage Task Data, Audit Forms and Fulfillment Receipts
- Manage Payment Plans for Services



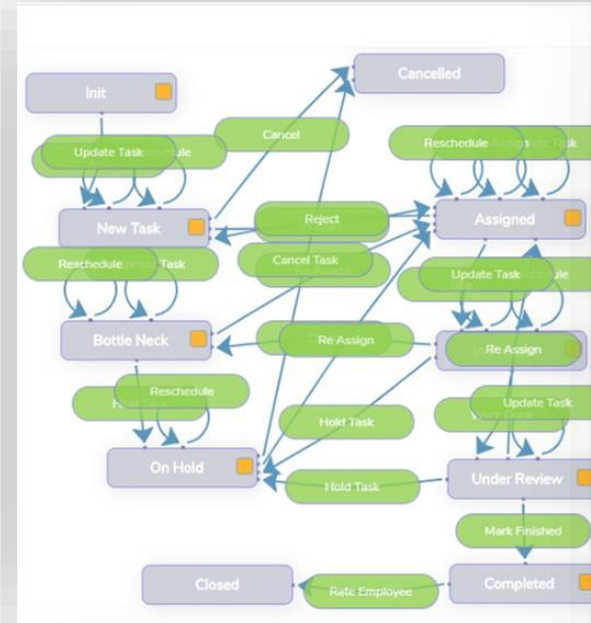
- View Customer Feedback
- Get Custom Reports

# Features...



# Dynamic Work Flow

- Describe your business process with the help of work flows (Basically dividing the process in multiple stages)
- Workflow has all the important stages of business process cycle
- Any stage can be processed by assigned user or user group
- Assign tasks for users at any stage.
- Users will complete the tasks to advance the stage



Tasks

Assigned To Me

Booking Id : TASKS240720203

Created At: 24 Jul 2020, 05:30 PM

Scheduled At: 24 Jul 2020, 05:25 PM

Status: Assigned

Contact Person: Proveen 987009877

Assigned By: Gaurav Agarwal 933007365

UPDATE TASK RE-ASSIGN

RESCHEDULE START

REJECT

Tasks

Assigned To Me

Booking Id : TASKS240720202

Created At: 24 Jul 2020, 04:46 PM

Scheduled At: 29 Jul 2020, 04:07 AM

Status: Bottle Neck

Contact Person: kjsfhskj 9832799276

Assigned By: Brahma Chauhan 9892096677

RE ASSIGN UPGRADE TASK

RESCHEDULE HOLD TASK

# Dynamic Task Forms

- Create Custom task forms.
- Create forms using all types of fields like : text, pictures, Numbers, List, Multi select, signature etc.
- Link forms in sequence
- Link forms with OTP authorization

Category Type: Task

Category Name: CAF

Enter Dynamic Form Name: CAF#2

Select Widget: DROPDOWN

Enter Title: Nature of Occupation

Is Read Only? Is Required?

Signature, Number, Date, Time, Email, File, Text, Files, Text Area, Geo, Camera, Button, Multi Select, Drop Down, IP Address, Radio, Check Box, Drop Down API, Audio

Enter Title: Product

Is Read Only? Is Required?

Enter Title: Add On

Is Read Only? Is Required?

Enter Title: Add On 2

Is Read Only? Is Required?

Enter Title: Add On 3

Is Read Only? Is Required?

CAF#2

Nature of Occupation: Government

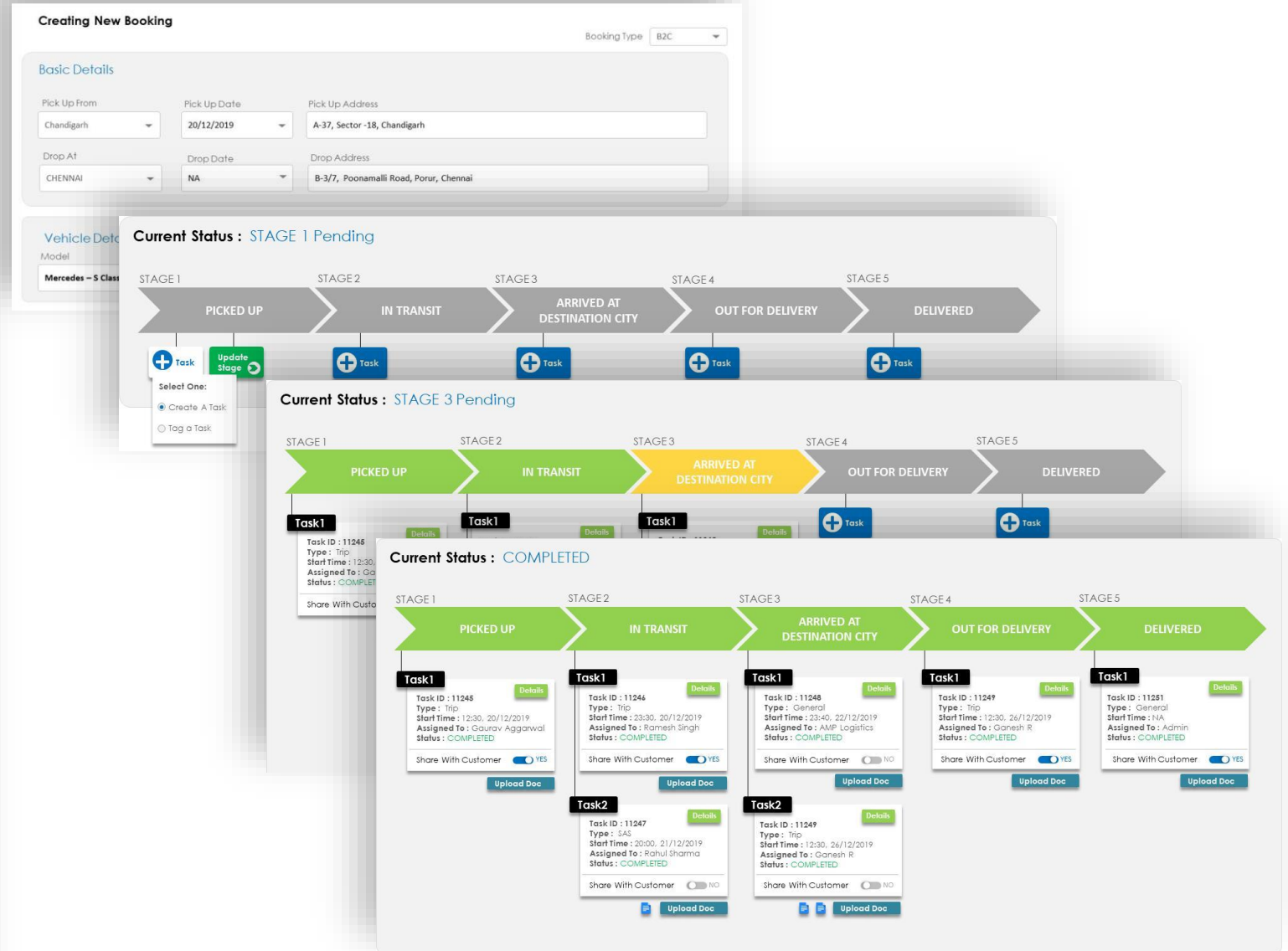
Product: Power Plus\_Q320

Add On: 15w DDS Fan

Add On 2

# Real Time Process Management

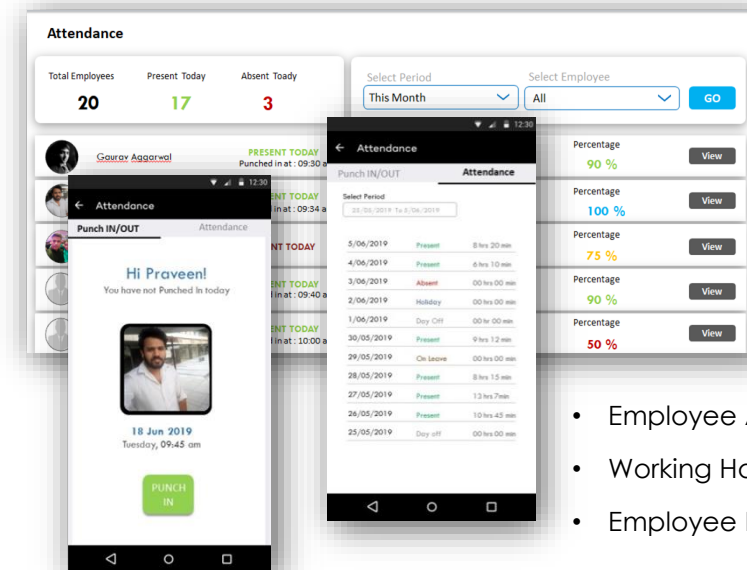
- Create Tasks/bookings against customer request.
- Monitor progress at each stage
- Create new Sub- Tasks at any stage
- Upload documents wherever required
- View task details
- Share task details/progress with customer



# Employee Management

## Attendance Management :

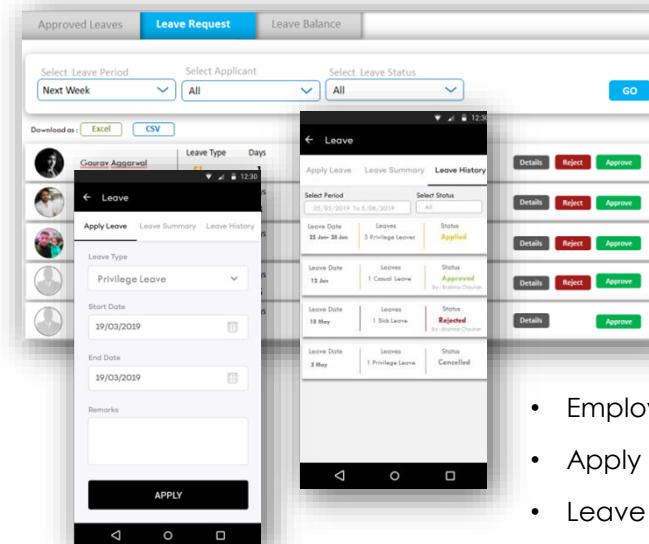
- Punch IN/OUT from employee App
- View working hours
- Punch IN/OUT with location and picture
- View attendance history
- View Attendance analytics at admin panel



- Employee Attendance Status
- Working Hours
- Employee Punch In/OUT

## Leave Management :

- Define leaves from Admin Panel
- View leave quota in employee app
- Apply leaves from employee app
- View leave request status
- Approve leaves from admin panel
- View leave timeline of any employee
- View employee leave pattern at admin panel



- Employee Leave Approval
- Apply Leave
- Leave Status



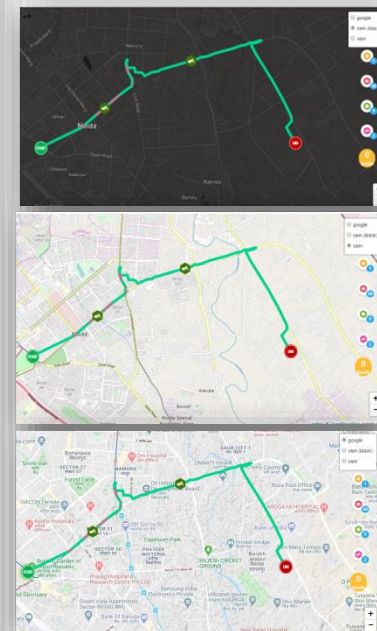
# Live Tracking

**Tracking Mobile Application** is integrated with smart SDK which allows following functionalities :

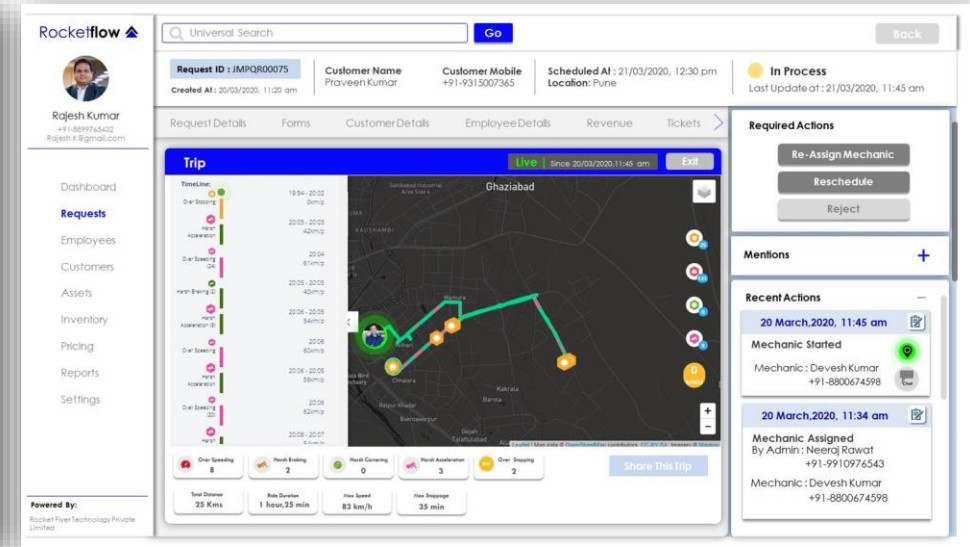
- **Location Tracking** - View live location of employees on map with current address/coordinates.
- **Movement Tracking** – Driver Behavior Monitoring, Monitor for Aggressive acceleration, Harsh Braking, Sharp turns, Negligent Driving Behaviors, Overstops, Overspeed, distance travelled, time and route taken
- **Track Audit Alerts** - View alerts for location off, internet data off, using phone while driving, enabling airplane mode, battery removal, date/time change and clearing data.
- **Track Timeline** - View complete timeline of each event with speed and other details.
- **Multiple Maps** - various map options are integrated to check trips in different street views
- **Share Location** - Share live location for selected period of time.



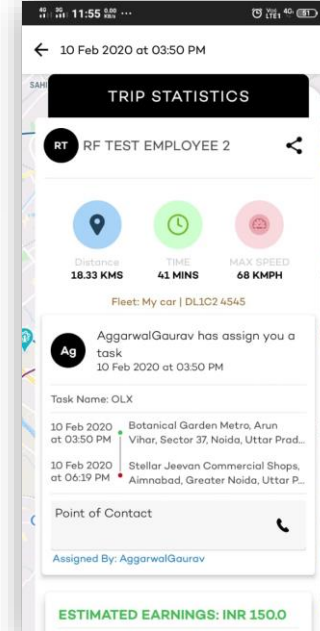
Trip Timeline



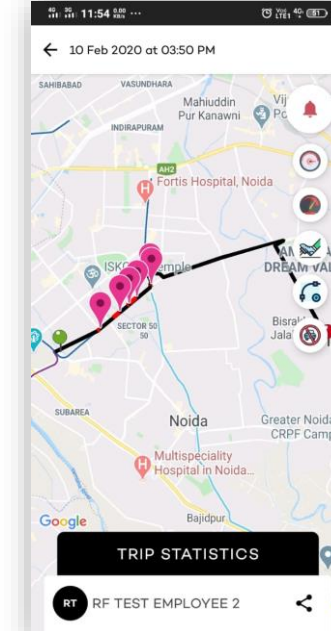
Multiple Map Options



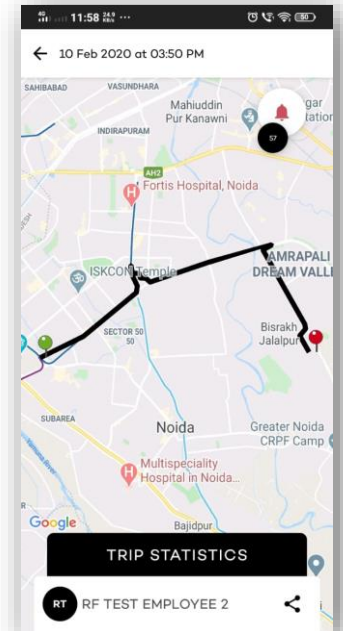
Trip Details



Trip Details



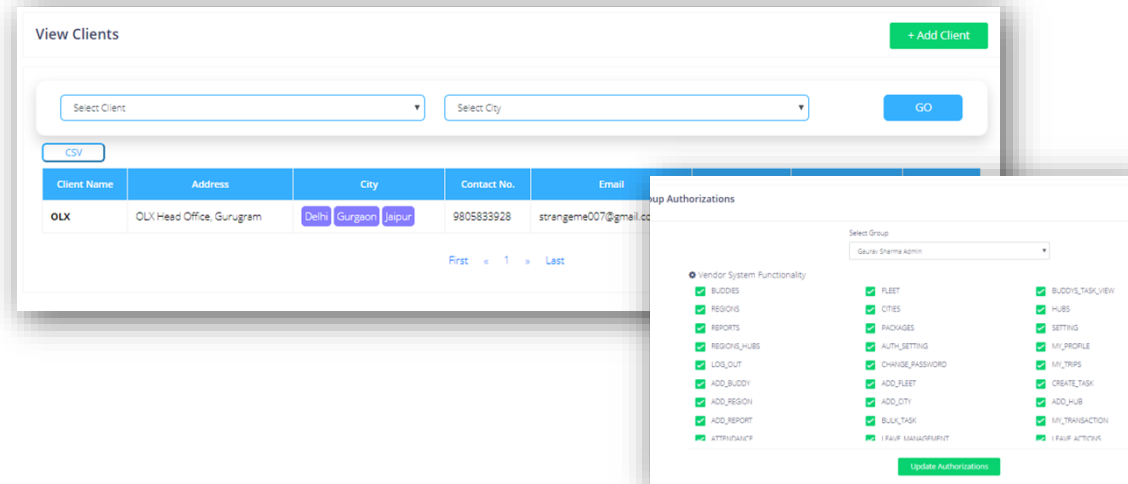
Driving Behavioral Alerts



Trip Play Back  
**RocketFlow**

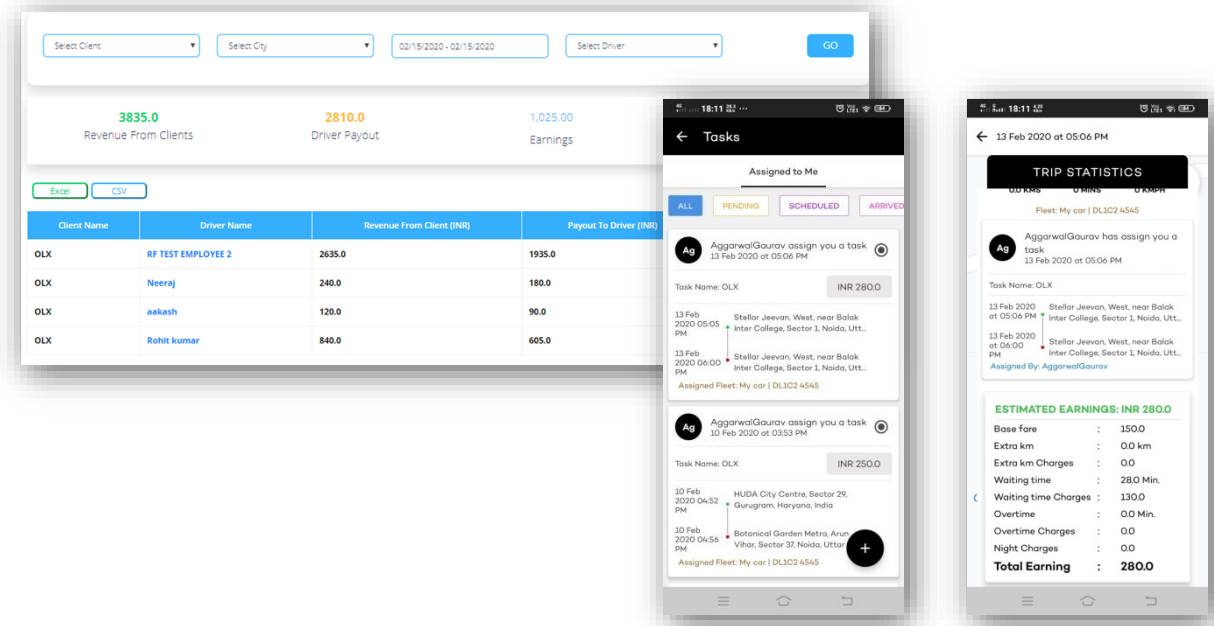
# Manage Users

- Manage customers
- Manage customer locations
- Create User Groups
- Manage Authorizations for user groups
- Manage sub-admins



# Manage Payouts & Revenue

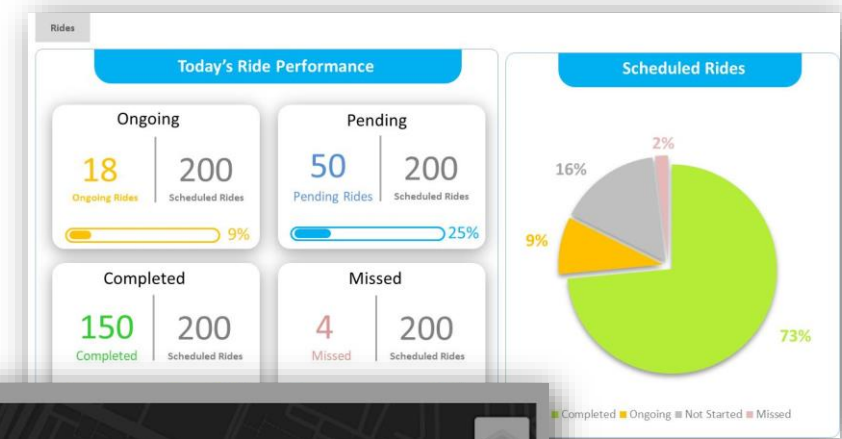
- Create payment plans for customers
- Manage payment plans based on city and customers
- Create trips based payout plans for employees
- View revenue from customers
- View total payouts for employees
- View total earnings



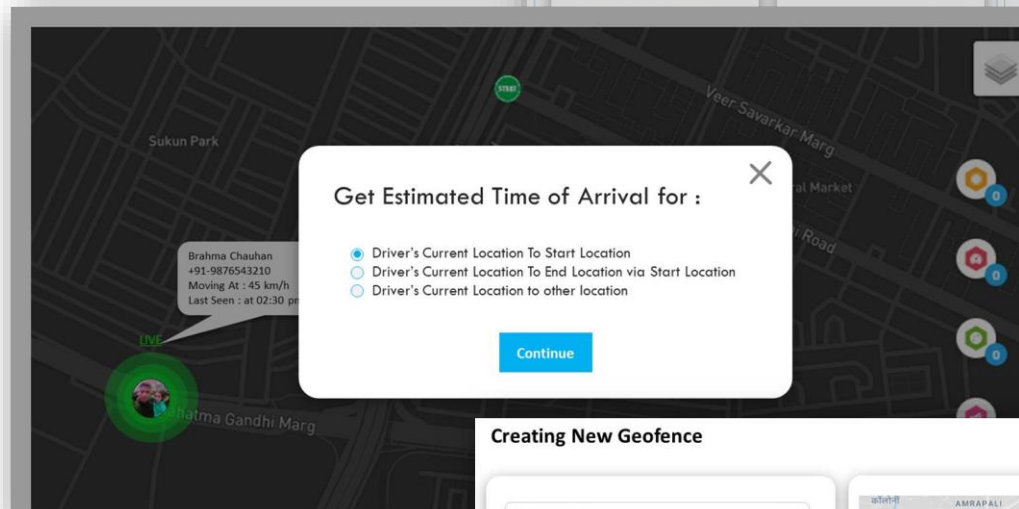
# Other Features

- Dashboard for key data points
- Smart Algorithm to minimize battery consumption
- Create places of interest
- Get Estimated time of arrival
- Manage settings for alerts
- Generate custom reports
- Download data in CSV, Excel and PDF format
- Schedule report on multiple email ID
- Tag places to employees
- Tag places to attendance
- Set rules for employee leaves
- Set rules for task allocation
- Generate employee performance report
- Record employee ratings, provided by customers
- Record customer ratings provided by employees
- Add multi level authentications to the tasks, like OTP, Customer signature, places
- Manage notifications to all users

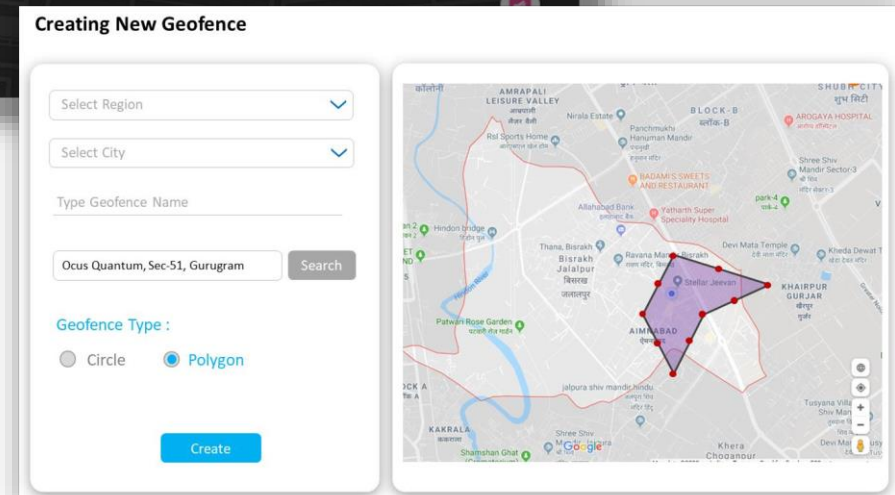
Dashboard



Get ETA

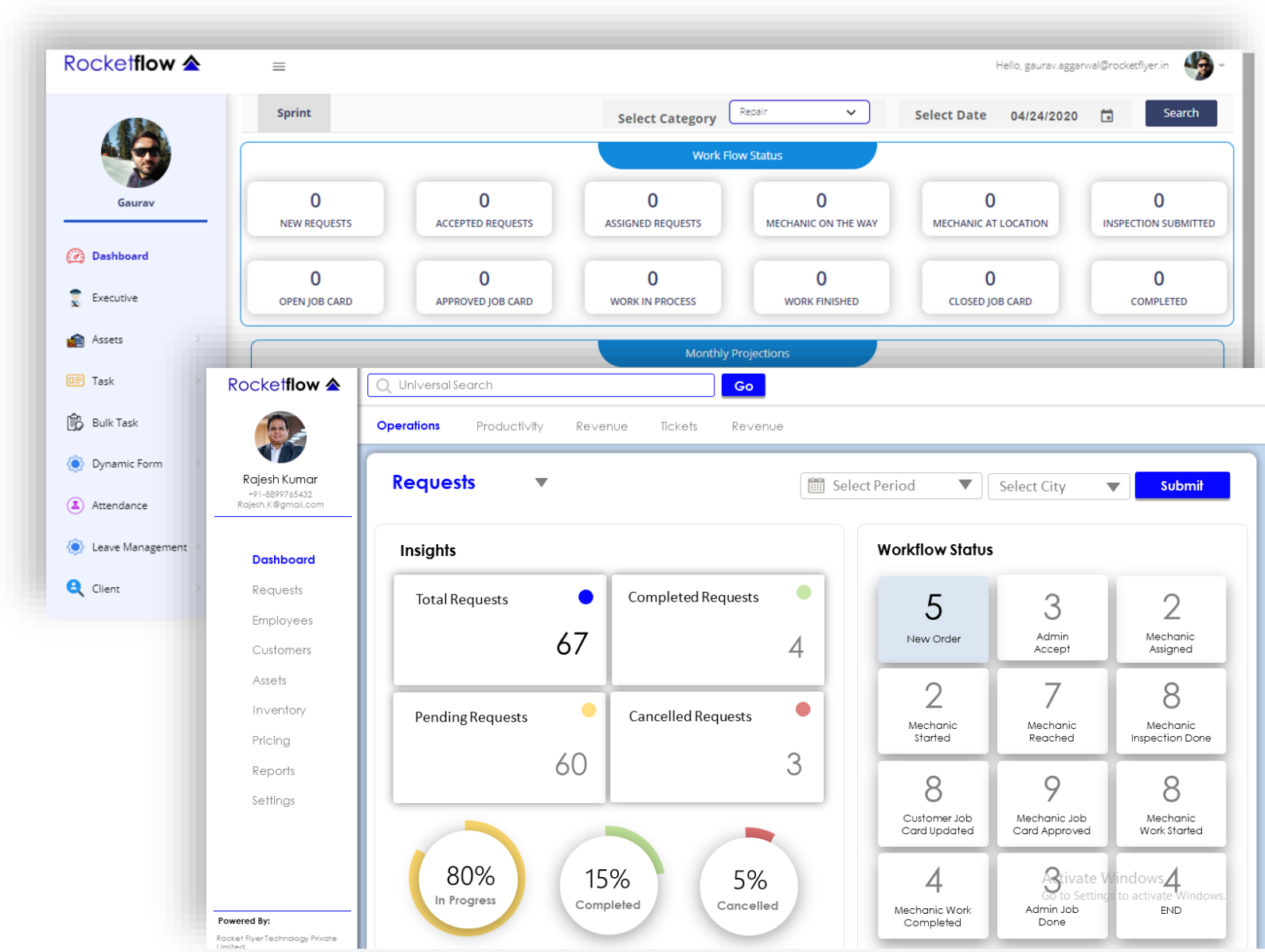


Create Places




# System Overview


- Customizable Dashboard



# System Overview

- Request Listing & Status





Rajesh Kumar  
+91-8899765432  
Rajesh.K@gmail.com

Dashboard

**Requests**

Employees

Customers

Assets

Inventory

Pricing

Reports

Settings

Powered By:

Rocket Flyer Technology Private Limited

Go

Select Period

Select City

Select State

Submit + New

<b>Request ID : JMPQR00075</b> Created At : 20/03/2020, 11:20 am	<b>Customer Name</b> Praveen Kumar	<b>Customer Mobile</b> +91-9315007365	<b>Scheduled At : 21/03/2020, 12:30 pm</b> <b>Location:</b> Pune	<div>New Order</div> <div>Last Update at : 21/03/2020, 11:18 am</div>
<b>Request ID : JMPQR00073</b> Created At : 19/03/2020, 10:45 am	<b>Customer Name</b> Gaurav Aggarwal	<b>Customer Mobile</b> +91-9317689342	<b>Scheduled At : 20/03/2020, 05:30 pm</b> <b>Location:</b> Pune	<div>Cancelled</div> <div>Last Update at : 20/03/2020, 11:23 am</div>
<b>Request ID : JMPQR00071</b> Created At : 18/03/2020, 05:30 pm	<b>Customer Name</b> Pavan Kumar	<b>Customer Mobile</b> +91-8899075375	<b>Scheduled At : 19/03/2020, 12:30 pm</b> <b>Location:</b> Pune	<div>Completed</div> <div>Last Update at : 19/03/2020, 11:23 am</div>
<b>Request ID : JMPQR00070</b> Created At : 18/03/2020, 08:45 pm	<b>Customer Name</b> Rajat Sharma	<b>Customer Mobile</b> +91-8815007375	<b>Scheduled At : 18/03/2020, 12:30 pm</b> <b>Location:</b> Pune	<div>Completed</div> <div>Last Update at : 18/03/2020, 11:23 am</div>
<b>Request ID : JMPQR00069</b> Created At : 15/03/2020, 11:22 am	<b>Customer Name</b> Amit Singh	<b>Customer Mobile</b> +91-9588907365	<b>Scheduled At : 16/03/2020, 12:30 pm</b> <b>Location:</b> Pune	<div>Completed</div> <div>Last Update at : 16/03/2020, 11:23 am</div>
<b>Request ID : JMPQR00068</b> Created At : 14/03/2020, 07:33 pm	<b>Customer Name</b> Navin Kumar	<b>Customer Mobile</b> +91-9315897645	<b>Scheduled At : 21/03/2020, 04:30 pm</b> <b>Location:</b> Pune	<div>In Process</div> <div>Last Update at : 21/03/2020, 11:55 am</div>
<b>Request ID : JMPQR00067</b> Created At : 13/03/2020, 11:00 am	<b>Customer Name</b> Aman Yadav	<b>Customer Mobile</b> +91-99150004356	<b>Scheduled At : 21/03/2020, 02:30 pm</b> <b>Location:</b> Mumbai	<div>In Process</div> <div>Last Update at : 21/03/2020, 11:45 am</div>
<b>Request ID : JMPQR00066</b> Created At : 12/03/2020, 03:15 pm	<b>Customer Name</b> Gaurav Singh	<b>Customer Mobile</b> +91-9315066834	<b>Scheduled At : 21/03/2020, 01:35 pm</b> <b>Location:</b> Mumbai	<div>Cancelled</div> <div>Last Update at : 21/03/2020, 11:30 am</div>
<b>Request ID : JMPQR00070</b>	<b>Customer Name</b>	<b>Customer Mobile</b>	<b>Scheduled At : 18/03/2020, 12:30 pm</b>	<div>Completed</div>

Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image



# System Overview

- Request Details & Admin Actions

The screenshot displays the Rocketflow web application interface. On the left is a sidebar with a user profile for Rajesh Kumar and a menu including Dashboard, Requests, Employees, Customers, Assets, Inventory, Pricing, Reports, and Settings. The main content area features a top navigation bar with a search bar and a 'Go' button. Below this, a header section displays key request information: Request ID (JMPQR00075), Customer Name (Praveen Kumar), Customer Mobile (+91-9315007365), Scheduled At (21/03/2020, 12:30 pm), and Location (Pune). A 'New Order' status indicator is also present. The central part of the page is divided into several detail sections: Customer Details, Location Details, Schedule, Channel Details, and Service Details. Each section contains specific data points and an edit icon. On the right side, there are two panels: 'Required Actions' with 'Accept' and 'Reject' buttons, and 'Recent Actions' showing a log of booking creation.

**Rocketflow**

Universal Search **Go** **Back**

**Request ID :** JMPQR00075 **Customer Name** Praveen Kumar **Customer Mobile** +91-9315007365 **Scheduled At :** 21/03/2020, 12:30 pm **Location:** Pune **New Order** Last Update at : 21/03/2020, 11:18 am

**Request Details** Forms Customer Details Employee Details Revenue Tickets

**Customer Details**  
Praveen Kumar +91-9315007365 praveen.kumar@gmail.com

**Location Details**  
City : Pune Location : Galaxy Apartment, Wagoli, Pune Address : M-1202, Galaxy Apartment

**Schedule**  
Date of Service : 21/03/2020 Time Slot 12:00 pm- 03:00 pm

**Channel Details**  
Channel Type Member Channel Coupon Code AXFMP99000221

**Service Details**

**Required Actions**  
**Accept**  
Reject

**Mentions** +

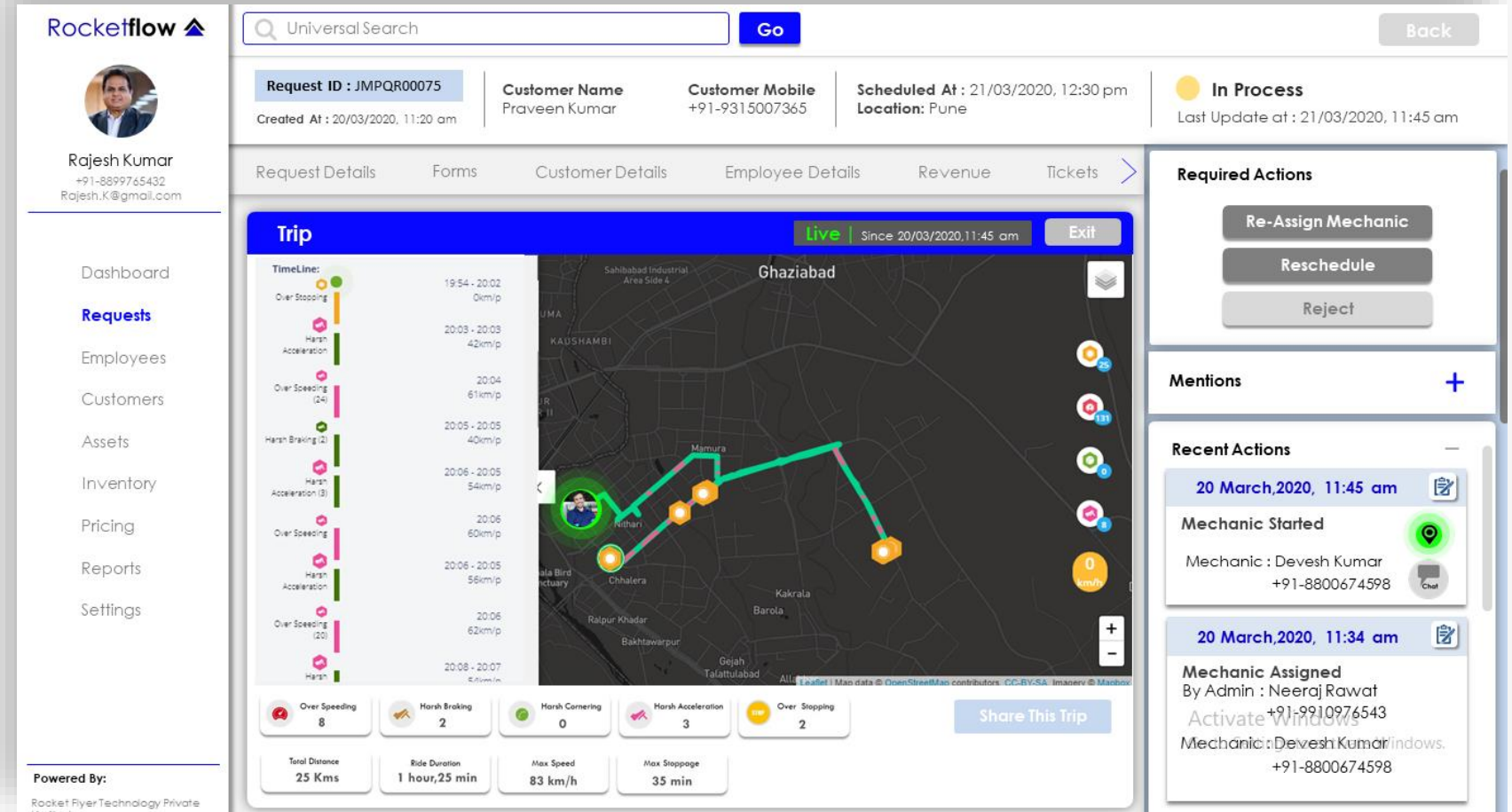
**Recent Actions**  
20 March,2020, 11:20 am  
Booking Created  
By Customer : Praveen Kumar  
+91-9315007365

**Powered By:**  
Rocket Flyer Technology Private Limited

Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image

# System Overview

- Real Time Tracking



Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image

# System Overview


- Inspection and Audit details


The screenshot displays the Rocketflow web application interface. On the left is a sidebar with a user profile for Rajesh Kumar and a menu including Dashboard, Requests, Employees, Customers, Assets, Inventory, Pricing, Reports, and Settings. The main content area shows a 'Request ID : JMPQR00075' with details for Customer Name (Praveen Kumar), Customer Mobile (+91-9315007365), and Scheduled At (21/03/2020, 12:30 pm). A status bar indicates 'In Process'. Below this is a tabbed interface with 'Forms' selected, showing an 'Inspection Form' submitted at 20/03/2020, 12:30 pm by Devesh Kumar. The form content includes 'Other Observations : Regular Service Required', a section for 'Images' with four placeholder photos, and an 'Audio' section with two files (File 001PJ and File 002PJ). On the right, a 'Required Actions' panel offers buttons for 'Open Job Card', 'Reschedule', and 'Reject'. Below that is a 'Mentions' section with a plus icon, and a 'Recent Actions' log showing events like 'Inspection Form Submitted' and 'Mechanic Reached' on 20 March 2020.

Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image

# System Overview

- Editable forms





Rajesh Kumar  
+91-8899765432  
Rajesh.K@gmail.com

Dashboard

Requests

Employees

Customers

Assets

Inventory

Pricing

Reports

Settings

Powered By:

Rocket Flyer Technology Private Limited

Universal Search

Go

Back

Request ID : JMPQR00075

Customer Name  
Praveen Kumar

Customer Mobile  
+91-9315007365

Scheduled At : 21/03/2020, 12:30 pm  
Location: Pune

In Process  
Last Update at : 21/03/2020, 12:50 pm

Request Details

Forms

Customer Details

Employee Details

Revenue

Tickets

Inspection Form

Job Card (Admin)

Job Card (Approved)

Submitted At :  
20/03/2020, 12:30 pm  
Submitted By:  
Devesh Kumar

Submitted At :  
20/03/2020, 12:46 pm  
Submitted By:  
Neeraj Rawat

Approval At :  
20/03/2020, 12:50 pm  
Approved By:  
Praveen Kumar

Job Card | ID : JMPQR00075

Spare Details

Amount (Inclusive GST)

Brake Shoe

250

Air Filter

150

Total Amount : INR 890

Submit

Edit

Cancel

Required Actions

Re-Submit Job Card

Reschedule

Reject

Mentions

Recent Actions

20 March,2020, 12:50pm

Job Card Approved

By Customer : Praveen Kumar  
+91-9315007365

20 March,2020, 12:46pm

Job Card Submitted

By Admin : Neeraj Rawat  
+91-9910976543

Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image

# Mobile App

- Creating New Request from executive App

← Raising New Request

Location Details

Select City\*

Pune

Location\*

Galaxy Apartment, Wagoli, Pune

Address\*

M-1202, Galaxy Apartment

Schedule

Select Date Of Service\*

22/04/2020

Select Time Slot\*

2:00pm-5:00pm

Channel Details

Select Channel

Member

Channel Coupon Code

AXMP2066N7

Vehicle & Service Details

≡ My Requests

Scheduled

Completed

Cancelled

Total Scheduled Requests

1

Created At : 19 April, 2020 at 06:47 pm

Booking ID : MAP200155

Timeline

Scheduled At:

22 April, 2020, 2:00 pm- 5:00 pm

Location:

Galaxy Apartment, Wagoli, Pune

Details

Current Status:

Confirmation Pending

Help

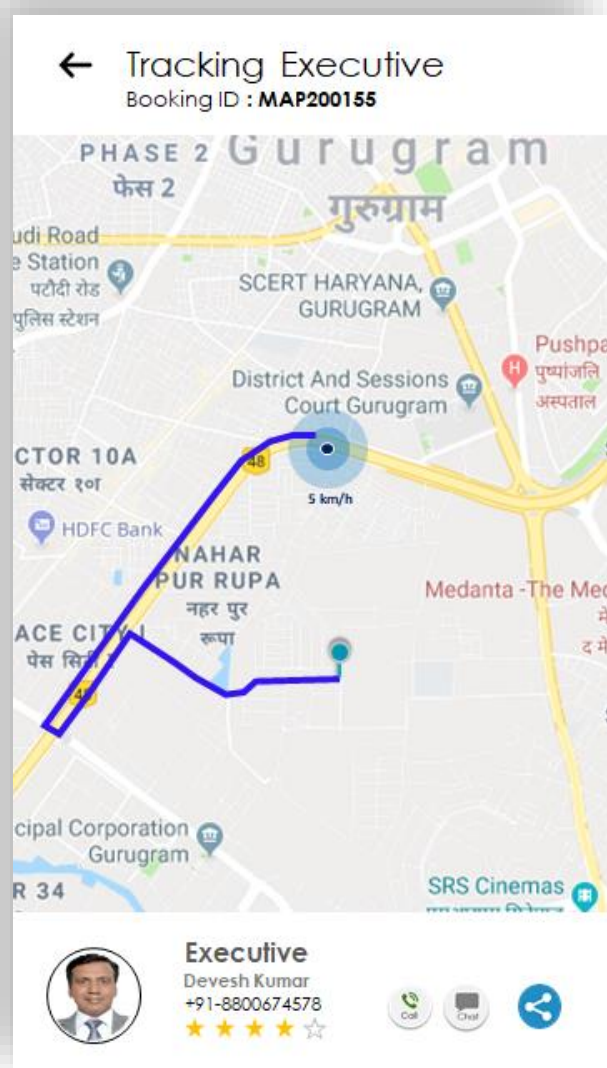
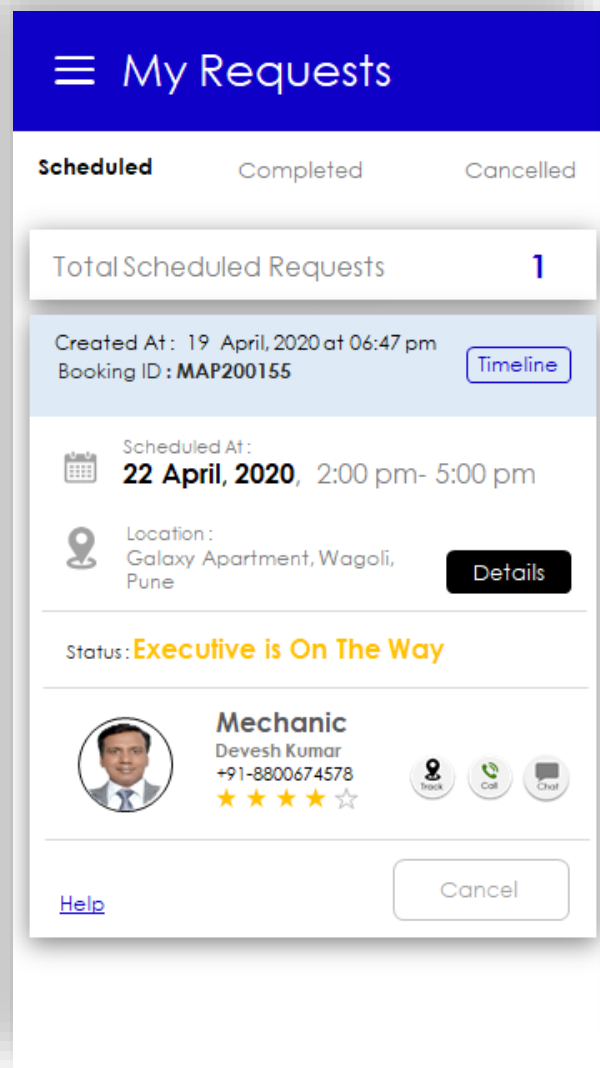
Cancel

Reschedule

Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image

# Mobile App

- Tracking fulfillment executive using mobile app.



Note- Images have been used for demonstration purpose only. Business use case may vary from the functionality/data represented in the image



# Additional Use Cases



Loan Management  
Software



Vehicle  
Transportation



Inventory  
Management  
Software



E-Commerce



Sanitization &  
Health Care



Pickup and Drop  
Management  
Software



FMCG: Inventory &  
Consumption



CRM Software



Fleet Management  
Software



Path Lab Services



HR and People  
Management



Solar Installation

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+91-77018 93644  
+91-70531 50558



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**[support@rocketflyer.in](mailto:support@rocketflyer.in)**



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**RocketFlow** 

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